

HOW TO CLEAR BROWSER CACHE

If you are using Internet Explorer, Edge, Google Chrome, or Mozilla Firefox you can quickly clear cache with a keyboard shortcut.

While in your browser, press **Ctrl + Shift + Delete** simultaneously on the keyboard to open the appropriate window.

If the above does not work, please see more specific steps:

S

Safari

- From the home screen, Select Settings > Safari.
- At the bottom of Safari's settings screen, Select Clear cookies and data or Clear Cookies and Clear Cache.
- Confirm when prompted.

C

Chrome

- On your computer, open Chrome.
- At the top right, click More .
- Click More tools. Clear browsing data.
- At the top, choose a time range. To delete everything, select All time.
- Next to "Cookies and other site data" and "Cached images and files," check the boxes.
- Click Clear data.

X

Explorer 10 or 11

- Click on the Tools drop-down menu.
- Select Delete Browsing History from the Safety side-menu.
- In the window that opens, check the Temporary Internet Files and History checkbox and then click Delete.

E

Edge

- Click on the menu button situated in the upper right corner.
- Click on Settings.
- Under Clear browsing data, click on Choose what to clear.
- Click on Clear.

F

Firefox

- On the menu to the left, select Privacy & Security.
- Under the Cookies and Site Data option, click the "Clear Data..." button.
- Select only the two options and hit clear now. If on a Windows computer, close and re-open Firefox to save your changes.



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